OFF3019 NW

Gift Cards & Vouchers

Contracting Authority NWUPC | Contact Paul Eagleton | Phone 0113 487 1762 | Email p.eagleton@neupc.ac.uk

Key Information

Framework Start Date	01/12/2023
Current End Date	30/11/2026
Procurement Regulation	PCR2015

Framework Suppliers 4

Diggecard UK Ltd.
Electrical World Ltd. T/A Phairs
Hawk Incentives T/A Blackhawk Network EMEA Limited
Park Retail Limited

Scope of Requirements

The Gift Cards & Vouchers Framework has one lot.

The Gift Cards & Vouchers Framework has been established for the provision of the following goods.

The scope of the Framework Agreement, is as follows:

Prepaid Vouchers and Gift Cards including Closed Loop, Open Loop, Controlled Loop, Restricted Loop, and Implied Loop options. Suppliers must be able to offer both physical voucher and gift card options, and digital options such as e-gift cards. This list is not exhaustive.

Specification of Requirements:

It is a mandatory requirement that suppliers to the agreement will:

Provide access to vouchers and gift cards in both physical options- including paper vouchers and cards- and digital options. Note: This requirement will not be satisfied merely by the ability of a recipient to print a digitally issued voucher.
Offer access to voucher and gift card options that are redeemable in-store or online.
Offer access to voucher and gift card options that are redeemable at a wide variety of recognised locations and outlets throughout the UK covering as a minimum, high-street stores, supermarkets, restaurants and leisure attractions.
Offer access to both single brand and multi-retail options.
Issue voucher and gift card options that clearly identify the period of validity of the reward to the recipient.
Offer fulfilment to institution or home address for physical media.
Offer the option for bulk orders of gift or reward vouchers/cards.
Offer personalisation options including as a minimum, personalised cards and/or accompanying emails.
The agreement delivery standard is signed for 48-hour untimed delivery. Agreement users may request the following types of delivery, which may be subject to additional charges- to be agreed at call off, but it is not a mandatory requirement of the agreement that you are able to offer these: Same Day Delivery, Same Day Delivery (Timed Delivery), Next Day Delivery, Next Day Delivery (Timed Delivery), Weekend Deliveries (Saturday/Sunday), Delivery to outside the UK .

Accessibility

APUC, CPC, HEPCW, LUPC, NEUPC, NWUPC, SUPC

Call Off Method

This Framework Agreement allows you to buy through

- Direct Award
- Desktop Exercise
- Mini Competition

Responsible Procurement

The NETpositive Supplier Engagement Tool will be used as part of contract management. The UKUPC Supply Chain Code of Conduct was issued to suppliers as part of this tender.

At Selection Suppliers were assessed for:
- Compliance with the requirements of the Modern Slavery Act 2015
- Payment of the Real Living Wage
- Carbon Reduction Plan
- Accessibility and Inclusivity
- Supply Chain Transparency & Labour Conditions

Recognising both the environmental and social risks associated with in-scope products, with the award criteria, suppliers were asked questions on the following topics:
- Packaging Materials
- Re-use and Recycling Services including Re-use, Repair and Refurbishment
- Delivering Social Value

Added Value

The benefits of using this Framework Agreement are:
- More advantageous pricing based on economies of scale from aggregated spend.
- Savings can be base lined by comparing prices with the prices you previously paid.
- A single exercise to establish the overarching agreement and establish the Terms and Conditions of the Framework.
- Reduced administrative effort and associated cost savings.
- The development of a longer term relationship with suppliers which is mutually beneficial.
- You have the ability to call off from the agreement as and when required rather than needing to undertake a full tender process.
- The Framework allows for the flexibility to determine specific requirements at the call off stage.
- Framework Agreements support longer term business planning as they span a period of typically four years and allow some stability from market fluctuations.
- NWUPC and your Consortium will provide contract management support to you should you experience any issues with suppliers and will act in your best interests.

For further information, please refer to the Buyers Guide

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