

# CAT11062 TU

Design and Installation for the Customer Experience (Catering and Social Spaces)

Contracting Authority **TUCO**  
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## Key Information

Framework Start Date 01/09/2022

Current End Date 31/08/2025

## Framework Suppliers

10

442 Design  
ABM Catering for Leisure  
Airedale Catering Equipment Limited  
Denby Catering Equipment Limited  
International Food Service Equipment Ltd  
PSV Design  
Promart Manufacturing  
Restaurant Design Associates  
SDI Displays LTD  
Space Catering (UK) Ltd

## Scope of Requirements

The purpose of this framework agreement is to deliver an efficient and compliant route to market for participating public bodies, by minimising the resource and providing value for money.

This framework agreement was procured via the restricted tendering process and a Contract Notice posted on Find a Tender, contract notice ref 2022/S 000-007191.

The framework was advertised and awarded, in two Lots.

Lot 1: Customer experience design

Lot 2: Kitchen and counter design, manufacture and installation

The tender is for suppliers of Design & Installation for the Customer experience (Catering and Social Spaces).

## Accessibility

This framework agreement has been tendered by TUCO Ltd. Members of the following organisations can access this framework agreement:

Advance Procurement for Universities and Colleges (APUC)

Higher Education Purchasing Consortium Wales (HEPCW)

London Universities Purchasing Consortium (LUPC)

North Western Universities Purchasing Consortium (NWUPC)

North Eastern Universities Purchasing Consortium (NEUPC)

Southern Universities Purchasing Consortium (SUPC)

Universities opting out of the PCRs and / or their partners can access this agreement and are not bound by the call off procedure which applies to contracting authorities.

### Call Off Method

Call-off from this framework agreement is by means of [direct award / further-competition / combination ranked and further-competition]

Institutions will determine the correct lot to use when placing a call-off contract from the framework agreement by assessing their requirement against the available lots.

1. Direct award without re-opening competition.
2. Mixture of direct award and mini-competition (New).
3. Mini-competitions.

For full details, please see Buyer's Guide

<https://www.tuco.ac.uk/procurement/frameworks/design-installation-customer-experience-catering-social-spaces-0>

### Responsible Procurement

The NETpositive Supplier Engagement Tool will be used as part of contract management.

At Selection Suppliers were assessed for:

- Compliance with the requirements of the Modern Slavery Act 2015
- Payment of the Real Living Wage

## Added Value

There are several benefits to using this framework:

- It is free to use for customers.
- Eliminates the need for organisations to individually undertake their own full procurement exercise, which saves time and resources.
- Simplifies the process and removes the cost to public sector bodies in procuring the services and providers.
- Legally compliant framework agreement.
- Consistent terms & conditions of contract.

General benefits of TUCO membership:

- Delivering annual savings to members in excess of £15million
- £146million+ annual spend
- Giving members access to almost 300 quality-assured suppliers
- 21 EU-compliant framework agreements
- Full time CIPS qualified team dedicated to cutting costs
- No barriers to entry – 80% of TUCO suppliers are SMEs or micro enterprises
- Award-winning training academy
- In-depth, insightful market intelligence through TUCO research
- Sharing best-practice through member case studies
- Access to added-value benefits such as:
  - TUCO Online: a revolutionary web-based eProcurement system that provides a dynamic online purchasing portal
  - Further Competitions: a personalised procurement service that is FREE to members - we work with your staff to offer as much or as little support as they need, freeing them up to focus on other areas.

For further information, please refer to the [Buyers Guide](#)

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