

PFB2007 NE

Credit Checking Service

Contracting Authority NEUPC

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Key Information

Framework Start Date 29/09/2021

Current End Date 28/09/2025

Framework Suppliers

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Creditsafe Business Solutions Ltd

Scope of Requirements

Creditsafe products include

- UK & Ireland Reports - Unlimited
- Home Countries Reports* – 3,000
- International Reports – 8,000 (including Italy and USA)
- Bank Verification – 11,000
- KYC Protect – 7,000
- Middle East & North Africa (MENA) – 310
- Offline Reports (Reports not readily available online) – 160
- Image Documents (from Companies House)
- Compliance Reports (Verification of compliance and PEPs)

Accessibility

Any institution that is a member of LUPC, NEUPC, NWUPC or SUPC can use the CreditSafe contract. CPC can also use the contract, for their own use only (no members).

Call Off Method

Members access the CreditSafe platform and perform their own searches on companies for which they require further information. If offline reports are required, these are requested via NEUPC and recharged on a pay as you go basis

Responsible Procurement

- CreditSafe and the service they provide help to support responsible procurement in ensuring that organisations are financially viable and not engaged in any financial irregularities or malpractice
- A NetPositives Futures SP action plan will be completed at the start of this agreement to ensure some positive aspects can be reported linked to the company's activities, through contract management changes. Improvements will be tracked

Added Value

- Vastly reduced tariff for reports
- Committed key account manager assigned to support contract lead and review results quarterly.
- Improved reporting to analyse usage more proactively on a regular basis.
- Improved training with at least 2 specific sessions of training offered per year.
- Advance notification of training programme to be shared with programme lead.

For further information, please refer to the [Buyers Guide](#)

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