

ITS1054 AP

Alumni & Fundraising CRM

Contracting Authority APUC

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Key Information

Framework Start Date	20/03/2023
Current End Date	19/03/2026
Procurement Regulation	PCR2015

Framework Suppliers

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Access UK Ltd
Blackbaud Europe Ltd.
Ellucian Global Ltd
Infosys Limited
UC Innovation, Inc

Scope of Requirements

Timely installation of all required software functionality and upgrades - All associated software licensing and or equivalent model of service delivery. - Support and Maintenance in line with contractual Service Level obligations - Managed Hosting Infrastructure, as required by Institutions, scalable to deliver all Service Level obligations. - Solution Implementation including Data Migration as required by Institutions. - Project Management of all required Solution Implementations and upgrades as required by Institutions. - High performance Integration with a range of corporate and specialist education sector Systems. - Access to relevant institutional data for business intelligence purposes. - Solution Consultancy wherever required.

Tendered to a single lot.

Please refer to the Buyers Guide for the full scope of requirements.

Accessibility

APUC Ltd and its members, plus: LUPC, NWUPC, NEUPC, HEPCW, SUPC. UCISA.

Call Off Method

- Ranked
- Mini Competition
- Desktop Evaluation

Responsible Procurement

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- Virtual meetings reducing carbon emissions through business travel and regular commuting is significantly reduced compared to an office-based supplier
- Minimising the environmental impact of hosting the Online Platform (e.g. Microsoft Azure datacenters / cloud sustainability through liquid immersion cooling, grid-interactive UPS batteries, cleaner fuels for power backup)
- Fair working practices – living wage, flexible working
- Modern slavery & supply chain – zero tolerance policies for forced labour, slavery and human trafficking

Community Benefits.

(PATH) Scholarship Programme offers funding to Higher Education Institutions in United Kingdom to support students in financial distress. PATH funds help students cover items such as housing, tuition, and food, to allow them to continue pursuing their degree. Institutions may try to progress this through contractual arrangements.

Added Value

- Ceiling rates/maximum pricing defined and agreed for the duration of the Framework Agreement. This pricing can be reduced further at time of mini competition or through using the Desktop Calculator.

For further information, please refer to the [Buyers Guide](#)

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