

# ITS1056 AP

Finance, HR/Payroll Systems and Associated Services

Contracting Authority APUC

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## Key Information

Framework Start Date 08/01/2024

Current End Date 07/01/2026

## Framework Suppliers

7

Civica UK Ltd  
Fusion Practices Limited  
Insight Direct (UK) Limited  
Mastek Systems Company Ltd  
Softcat PLC  
Symmetry Ltd  
Technology One

## Lot Information

1 : HR/Payroll and Associated Services

Fusion Practices Limited  
Insight Direct (UK) Limited  
Mastek Systems Company Ltd  
Softcat PLC

2 : Finance Systems and Associated Services

Civica UK Ltd  
Fusion Practices Limited  
Insight Direct (UK) Limited  
Mastek Systems Company Ltd  
Softcat PLC  
Symmetry Ltd  
Technology One

## Scope of Requirements

Timely installation of all required software functionality and upgrades - All associated software licensing and or equivalent model of service delivery - Support and Maintenance in line with contractual Service Level obligations - Managed Hosting Infrastructure, as required by Institutions, scalable to deliver all Service Level obligations - Solution Implementation including Data Migration as required by Institutions - Project Management of all required Solution Implementations and upgrades as required by Institutions - High performance Integration with a range of corporate and specialist education sector Systems - Access to relevant institutional data for business intelligence purposes - Solution Consultancy wherever required.

Lots include:

Lot 1 - HR/Payroll and Associated Services  
Lot 2 - Finance Systems and Associated Services

Please refer to the Buyers Guide for the full scope of requirements.

## Accessibility

APUC Ltd and its members, plus: LUPC, NWUPC, NEUPC, HEPCW.

## Call Off Method

- Ranked  
- Mini Competition  
- Desktop Evaluation

## Responsible Procurement

### Responsible Procurement

- Commitment to reducing environmental impact (carbon reduction plan)
- Committed to achieving Net Zero by 2040
- Provides way in which institutions can reduce their environmental impact
- Institutions benefit from opportunities for student apprenticeships
- Annual audits of contractors
- Environmental policy
- Commitment to a more sustainable supply chain
- Carbon reduction plan
- ISO14001 accredited (Environmental management systems)
- Consideration of customer's environmental and Corporate Social Responsibility objectives & mould themselves around those
- Clear targets to reduce environmental impact (Oracle)

### Community Benefits

- Volunteering work for employees
- Willing to engage with students at institutions
- Willing to include specific charities in their volunteering portal and highlight volunteering opportunities to staff
- Various initiatives available such as the Oracle Academy (philanthropic educational programme)
- Commitment to new people entering the industry through 'Kick Academy'
- Work with GCU on apprenticeship opportunities
- Graduate programme
- Support of charities
- Addresses and support community initiatives and projects
- Staff allocated volunteering time

#### Added Value

- Potential of associated products which may add value to the Institution.
- Ideas portal

For further information, please refer to the [Buyers Guide](#)

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