

PFB5062 LU

Debt Recovery Services

Contracting Authority LUPC

Contact Andy Walsh

Phone

Email a.walsh@neupc.ac.uk

Key Information

Framework Start Date 12/06/2023

Current End Date 11/06/2026

Framework Suppliers

12

ACT Credit Management Ltd
CCI Credit Management
CREDIT RESOURCE SOLUTIONS LIMITED
Freeths LLP
Gomer Williams & Co Ltd
Judge & Priestley
Legal Recoveries & Collections Ltd
Oriel Collections Limited
STA International Limited
Smith Partnership
VWV
Wilkin Chapman LLP

Lot Information

1 : Lot 1 - Debt Recovery (Student Focused)

ACT Credit Management Ltd
CCI Credit Management
Legal Recoveries & Collections Ltd
Oriel Collections Limited
Smith Partnership
STA International Limited

2 : Debt Recovery (Commercial Focused)

CREDIT RESOURCE SOLUTIONS LIMITED
Freeths LLP
Gomer Williams & Co Ltd
Judge & Priestley
VWV
Wilkin Chapman LLP

Scope of Requirements

The framework agreement covers the provision of debt recovery services. The lot strategy allows for pre-legal and legal recoveries to be awarded to one supplier under either lot facilitating transition from pre-legal to legal recoveries.

Suppliers are restricted to one lot. Those with proven ability to recover student debt can be found in lot 1 and those with ability to recover commercial debt are in lot 2.

Lot 1 - Debt Recovery (Student Focused)

Lot 2 - Debt Recovery (Commercial Focused)

Suppliers under both lots can recover student and commercial debt if it meets the member's needs.

Accessibility

APUC, HEPCW, LUPC, NEUPC, NWUPC, and SUPC.

Call Off Method

Direct Award; Desktop Calculator; Further Competition

Responsible Procurement

Suppliers evaluated on responsible procurement and social value to ensure that the new agreement meets the requirements of the sustainability, equality and diversity policies and standards of both the consortium and members.

Added Value

Compliant route to debt recovery services for members
A lot structure aligned to a wide range of member requirements.
Flexibility to split or consolidate student and commercial debt.
All suppliers under the framework can provide both pre-legal and legal recoveries using in-house or subcontracted lawyers.
No win, no fee solution.
Competitive capped rates.
All suppliers are SRA or FSA regulated companies / law firms.
A variety of call of options, including options direct award.
A variety of quality debt recovery agencies and law firms

For further information, please refer to the [Buyers Guide](#)

© UKUPC 2025