

ITS1051 AP

Student Accommodation, Conference/Event, Delivered Catering & Hotel Management System(s) & Associated Services

Contracting Authority APUC

Contact Paul Eagleton

Phone 0113 487 1762

Email p.eagleton@neupc.ac.uk

Key Information

Framework Start Date	08/11/2022
Current End Date	07/11/2026
Procurement Regulation	PCR2015

Framework Suppliers

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365 RM (UK) Limited t/a Spoonfed
BedDeskChair Ltd
Dispace Technology Ltd
Ivvy UK Ltd
Kinetics Solutions Limited

Lot Information

- 1 : Student Accommodation Management System(s)
BedDeskChair Ltd
Kinetics Solutions Limited
- 2 : Conference/Event Management System(s)
Dispace Technology Ltd
Ivvy UK Ltd
Kinetics Solutions Limited
- 3 : Delivered Catering Management System(s)
365 RM (UK) Limited t/a Spoonfed
Kinetics Solutions Limited
- 4 : Hotel Management System(s)
Kinetics Solutions Limited
- 5 : Multi-Functional System(s)
Kinetics Solutions Limited

Scope of Requirements

Student Accommodation platform setup, Students Pre-Arrival: student self-service portal for applications, data management and marketing, management of student accommodation accounts, Student bedroom allocations, induction, student accommodation contracts, management of student payments, Student arrivals: check-in, inventory, Student room occupation: communication, notes management, student requests, Student welfare and behaviour management, Housekeeping services, Inspection, Damage management, deposit management, Parcel management. Marketing and Customer Relationship Management (CRM): data management, contact records management, notes management, email communication, booking an event, customer self-service booking, Event management: catering, check-in, housekeeping, room inventory, inspection, damage management, deposit management, request management, room planning/venue plan, event spaces, delegate management, management of payment.

Lots include:

- Lot 1 - Student Accommodation Management System(s)
- Lot 2 - Conference/Event Management System(s)
- Lot 3 - Delivered Catering System(s)
- Lot 4 - Hotel Management System(s)
- Lot 5 - Multi-Functional System(s)

Please refer to the Buyers Guide for the full scope of requirements .

Accessibility

APUC Ltd and its members, plus: LUPC, NWUPC, NEUPC, HEPCW.

Call Off Method

- Ranked
- Mini Competition
- Desktop Evaluation

Responsible Procurement

Responsible Procurement.

- Paperless processes – web-based application allowing for a paperless booking process.
- Responsible energy usage - Assist students in understanding what they can do to reduce their energy consumption by providing access to resources and bring about an awareness of the University's own policies in this regard.
- Location Based Accommodation Selection – map centric user interface enables students to easily select accommodation located close to relevant academic facilities and therefore reducing their need to travel.
- Virtual meetings reducing carbon emissions through business travel and regular commuting is significantly reduced compared to an office-based supplier
- Minimising the environmental impact of hosting the Online Platform (e.g. Microsoft Azure datacenters / cloud sustainability through liquid immersion cooling, grid-interactive UPS batteries, cleaner fuels for power backup)
- Fair working practices – living wage, flexible working
- Modern slavery & supply chain – zero tolerance policies for forced labour, slavery and human trafficking
- Reduction of business travel via online communication, remote training and support.
- Prescriptive back of house processes to help Institutions to manage and reduce food waste

Community Benefits.

- Employment of interns and work experience placements.
- Training

Added Value

- Ceiling rates/maximum pricing defined and agreed for the duration of the Framework Agreement. This pricing can be reduced further at time of mini competition or through using the Desktop Calculator.

For further information, please refer to the [Buyers Guide](#)

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